

Payment and Appointment Policies

We would like to welcome you to our dental practice and explain a little about our office policies and goals. We believe in the theories of Modern Dental Care which do not support the old premise of "When it hurts - fix it". Through proper preventive care and regular checkups, we believe that it is highly likely that most of our patients can expect to keep all of their teeth for all of their lives.

Our patients can expect from us:

1. A high degree of professional skill and ability.
2. A dedication to your oral health care.
3. A minimization of costly reconstructive work through proper preventative care.
4. The highest effort to make your visits as comfortable as possible.
5. The right treatment at the right time.
6. Fees that are fair and just for the services provided.

In return, we expect from our patients:

1. Cooperation in making and keeping appointments. There is a \$25.00 rescheduling fee for missed appointments without a 24 hour notice.
2. A conscientious effort toward good oral hygiene.
3. Recall visits to maintain optimum oral health.
4. A definite arrangement for the payment of fees at the time of service. All insurance deductibles and co-payments are due at the time of service. We do accept credit cards, cash, checks and offer no interest financing through a third party to qualified applicants.

At this time we are not accepting new Medicaid patients. We will be happy to treat any patients on Medicaid as fee for service. Also, if you have private insurance and are also on Medicaid, you will be treated as fee for service and will be responsible for all co-payments and deductibles as per your private insurance policy. We will not bill Medicaid for any unpaid balances.

All of the fillings placed in this office are metal and mercury free. We only use the latest in composite resin type materials. Some insurance carriers will only pay benefits on the cheapest alternative acceptable in their eyes. If they do downgrade and only reimburse for lesser materials, you will be responsible for the difference in cost. We highly recommend that you call both your employer and insurance carrier if this occurs to express your opinion.

Insurance: To avoid misunderstandings regarding dental insurance, we wish our patients to know that all professional services rendered are charged directly to the patient and that patients are personally responsible for payment of fees. We will prepare necessary forms or reports to help obtain your benefits from insurance companies. We do not render our services on the basis that insurance companies will pay or any of our fees. Each fee is individual for the patient.

Please ask myself or any of my staff if you have any questions or concerns regarding your proposed treatment or payment policy

Patient Name /Relationship if minor

Date